



## Financial Policy

In order to focus our attention on your child's health and family at each visit, we prefer to streamline office processes to assure understanding and continuity of care. Your participation in helping us verify information at each visit and communicate changes or needs is essential to this process. We ask all families to acknowledge statements below.

- 1) I agree to provide my child's current insurance card(s) at every visit, as well as a current driver's license or acceptable photo ID upon request. A copy will be kept on record by Kidz1st.
- 2) I understand that providing a valid credit or debit card is optional for Kidz1st to charge for any copay, or past due balance owed on my account. I am aware my card will be stored by Kidz1st in a secure manner, and that Kidz1st will notify me of any charge to my debit/credit card.
- 3) I understand that full payment for services rendered is expected at the time of service. In accordance with my health insurance contract, I agree to pay any co-pay at the time of service. **Any co-pay that is not paid at the time of service will incur a \$10 service charge.**
- 4) I agree to pay a **\$25 no-show/late cancellation service charge** if, regardless of cause, either a) I do not show for a well visit appointment, or b) I do not call Kidz1st at least 1 hour prior to the appointment time to cancel a well visit.
- 5) I understand that, in the event of financial hardship, I am be able to make alternative payment arrangements with the billing department. If the payment arrangement is not abided by, I understand my account may be turned over to an outside collection agency.
- 6) I understand that if, for any reason, I have a balance outstanding for 90 days or longer, my account may be turned over to an outside collection agency. If my account is turned over to a collection agency, I understand that I will be financially responsible for any charge that the collection agency requires in addition to my outstanding balance.
- 7) I agree to pay a service charge of \$25 for each check returned for non-sufficient funds.
- 8) I understand that in certain instances, at the sole discretion of Kidz1st, I may be required to pay cash for services before the services are rendered.